



Standard Offer Program 2021 Kick-Off

Residential & Hard-to-Reach

December 10, 2020

Material Presented on a Courtesy Basis



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 - Manager, Program Implementation
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 - Program Manager
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 - Administration
- Tim Griffin
 - Manager, Inspection Services

- 2020 Year in Review
- 2021 Program Overview
 - TRM Updates
 - Residential
 - Hard-to-Reach
- Other Important Information
- Questions and Answers

- HTR:
 - \$498,979 spent
 - .878 MW demand reduced
 - 1,038,164 kWh of energy saved
- RSOP:
 - \$268,986 spent
 - .282MW demand reduced
 - 2,039,581 kWh of energy saved
- Reached 894 customers total in 135 zip codes

- CenterPoint Energy provides incentive payments to Project Sponsors to achieve cost-effective reduction in peak demand on the electric grid
- All payments are based solely upon kW and annual kWh savings
- Measures must exceed current federal minimum efficiency standards and conform to the Texas Reference Manual v8.0 (TRM)
 - www.TexasEfficiency.com

- Program Year
 - January 4th, 2021 – November 12th, 2021
- No work may be done on major holidays
 - Reference Program Manual for exact dates
- All work must be scheduled through the Vision Database by 7am and emailed to Tim Griffin
 - Work Hours are Monday-Friday, 8am-4pm
 - Work must be completed by 4pm
 - Limit Fill-Ins to two a day, subject to PM approval

- Ceiling Insulation
 - Removal of the R0 and R1-R4 baselines
- Air Infiltration
 - Reduced leakage caps
- All Envelope Measures
 - Added portable electric space heaters to heating space types
 - Additional documentation requirements for central electric heating

- Required forms:
 - Host-Customer Agreement, Residential Customer Acknowledgement, Customer Repair Acknowledgement (if applicable)
- Incentive Rates are tbd
 - Most will remain unchanged
 - Solar incentives will decrease to encourage more systems
 - Ceiling Insulation will increase to compensate for higher baselines

- Required forms:
 - Host-Customer Agreement, Residential Customer Acknowledgement, Income Self-Certification, and Customer Repair Acknowledgement (if applicable)
- Incentive Rates are tbd
 - Most will remain unchanged
 - Ceiling Insulation will increase to compensate for higher baselines

- Single Family Home
 - Customer must reside in CNP electric territory
 - ESID Starts with 100890-
- Multi-Family
 - Individually metered units
 - Four or more units in a building
 - Must receive CNP approval before starting multi-family projects

- All incentives are paid directly to Project Sponsor, not the customer. Sponsors are not required to pass any incentive payment to customer.
- PUCT requires that the host customer agreement disclose that incentives are being made available to the project sponsor “through a ratepayer-funded program, manufacturers, or other entities.”
- Project Sponsor must NOT represent themselves as CNP employees, and must have clearly marked vehicles and employee ID.

- Project Sponsors should submit applications via the database throughout the month
- All applications will be bundled at the start of every new month for processing
- CNP Inspectors will inspect a random sample of measure installations. Incentive payments may be adjusted based on inspection results. CNP inspection results are final

- Must Register on the Sponsor Portal before submitting applications.
 - <http://cnpsponsor.programprocessing.com/content/Home>
 - Need to have Federal Tax ID, Completed W-9, and Insurance validation uploaded to Site
- Once registered on the Sponsor Portal, you will be added to list of Contractors on the Program Portal.
 - <https://cnpres.programprocessing.com/>

- Must inform the customer that CNP may conduct field inspections
- If CNP is denied access for inspections, the Site may not qualify for incentives
- Furnace must be on and operational for work to commence
- Home must be occupied, and meter activated

- All Sites must include photos with a ruler of pre- and post-insulation levels (must include pictures of the entire attic with a ruler as well).
- Project sponsors will also be required to check a box to affirm that an insulation installation certificate was permanently affixed near the attic opening.

- For Sponsors proposing to install HVAC unit replacements, the following information is required:
 - Customer Invoice
 - Condenser Model Number
 - Condenser Serial Number
 - Coil Model Number
 - Coil Serial Number
- For Early Retirement claims, the following must also be provided:
 - Nameplate photo of unit being retired
 - Age of the retired unit
 - Amp Meter photographs showing operational unit
 - Homeowner acknowledgement that the system was operational at the time of replacement
- For Electric Resistance -> Heat Pump changeouts, we must have a picture of the indoor unit nameplate

- Budget
 - RSOP: \$300,000
 - HTR: \$500,000
- April 1, 2021
 - 25% complete
- June 30, 2021
 - 50% complete
- November 12, 2021
 - Last Work Day

- Any Questions?
- Have a great 2021!